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Gulf Court Hotel Business Bay, proudly receives the Arabian Travel Awards 2019 “Best Debut Hotel” accolade.

Dubai, United Arab Emirates: 24th October 2019

Just a year after the opening of the 4-star deluxe Gulf Court Hotel Business Bay hotel, the Gulf Hotels Group's first venture into the UAE market, the management are delighted to be receive the “Best Debut Hotel” award during the Arabian Travel Awards 2019 that took place on Tuesday, 22nd October 2019, one of the best luxury hotels in Dubai.

The annual Arabian Travel Awards ceremony recognizes tourism related organisations who have contributed to the success of the Middle East's travel and hospitality industry. The Gulf Court Hotel Business Bay, represented by General Manager, Volker Mandlowsky, and Director of Sales and Marketing, Melville Gracias, participated in the ceremony for the first time and received the trophy on behalf of the hotel.

“It is a privilege and an honour to have received this award on behalf of Gulf Court Hotel Business Bay and Gulf Hotels Group. Only through the continuous effort of our team was it possible to accomplish this distinction. Furthermore, it will motivate us to even higher performance, while at the same time guaranteeing and enhancing our guests' satisfaction”, said Volker Mandlowsky. Melville Gracias concluded, “It is a privilege to share the award platform with stalwarts from the hospitality industry. Awards like these remind us that we need to deliver consistently more value to our organizations, our clients, to their customers and to everyone whom that business affects in order to be successful”.

From the Group's corporate office in Bahrain, Chief Executive Officer, Garfield Jones, added “We are very proud to receive this award which reflects the hard work and effort that Volker and his team have put in to establishing the hotel in the Dubai market and delivering a taste of Bahraini hospitality. They have achieved exceptional levels of customer satisfaction and rate as ‘Excellent’ on online customer feedback channels, so it is an accolade that is well deserved”.